**Terms and Condition of Website**

You should read the terms and conditions set out below before purchasing goods using this website.

These terms and conditions apply to the purchase of goods over this website. In using this website for this purpose, you agree to be bound by these terms and conditions. If you do not understand or accept these terms and conditions, you must refrain from purchasing goods using the website. These terms and conditions must be read in conjunction with any other applicable terms and conditions governing the use of this website, including the Legal Disclaimer, Privacy Policy, and Copyright Notice.

### ****Payment and Price**** Payment must be effected by debit card using the ordering facility on this website.

Prices are inclusive of VAT.

Cancellation due to error or unavailability

You acknowledge that despite our reasonable precautions, products may be listed at an incorrect price, with incorrect information, or which are unavailable due to a typographical error or oversight. In these circumstances, we reserve the right to cancel the transaction, notwithstanding that your order has been confirmed and your bank has been debited. We reserve this right up until the time of delivery of goods.

If a cancellation of this nature occurs after your credit card has been charged for the purchase, we will immediately issue a credit to your credit card account for the amount in question.

Delivery   
Delivery of the goods will be effected in the manner described on this website. In usual cases all products and packs will be emailed in ‘soft’ copy and services will be initially be provided with the provision of a Services Agreeement, provided by unless otherwise arranged.

Refunds/Replacements  
Once products are delivered in ‘soft’ copy or otherwise, there is no refund or replacement available unless an error has occurred by Catherine Kane Associates in transacting the wrong product.

Limitation of liability and indemnity  
To the maximum extent permitted by law, all warranties in relation to the provision of the Services or products by Catherine Kane Associates under this agreement, whether express or implied by statute or general law, are excluded and Catherine Kane Associates will not be liable for:  
a. Loss or damage arising from negligence, where your company’s conduct contributed to the damage suffered;  
b. Any consequential loss or damage in connection with the Services performed or products supplied; or  
c. Loss caused or contributed by your company.

Privacy and security  
Unfortunately, no data transmission over the Internet can be guaranteed as totally secure. Whilst we strive to protect such information, we do not warrant and cannot ensure the security of any information which you transmit to us. Accordingly, any information which you transmit to us, including your credit card details, is transmitted at your own risk.   
Nevertheless, once we receive your transmission, we will take reasonable steps to preserve the security of such information.

Third parties can not use your information  
Catherine Kane Associates does not sell or deal in personal or customer information. Catherine Kane Associates may however use in a general sense without any reference to your name, your information to create marketing statistics, identify user demands and to assist it in meeting customer needs generally. Catherine Kane Associates may use the information that you provide to improve its website and its services.

General   
We accept no liability for any failure to comply with these terms and conditions where such failure is due to circumstance beyond our reasonable control.

If we waive any rights available to us under these terms and conditions on one occasion, this does not means that those rights will automatically be waived on any other occasion.

If any of these terms and conditions are held to be invalid, unenforceable or illegal for any reason, the remaining terms and conditions shall nevertheless continue in full force.

### Amendment of terms and conditions

Catherine Kane Associates reserves the right to amend these terms and conditions of use at any time and those changes shall take effect in respect to all subsequent uses by you of the website. You should therefore check these terms and conditions every time you use the website and only if you accept these terms should you proceed to access and use the documents on the website. Your continued use of the website following such notification will represent an agreement by you to be bound by the terms and conditions as amended.